

# RC OLA and RP OLA reports

Container for reports supporting Resource Centre Operational Level Agreement [1] and Resource infrastructure Provider Operational Level Agreement [2] (for NGIs and EIROs).

Availability and Reliability reports are oversight according to procedure [PROC04 Quality verification of monthly availability and reliability statistics](#)

Availability/Reliability	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2010	-	-	-	-	05/10	06/10	07/10	08/10	09/10	10/10	11/10	12/10
2011	01/11	02/11	03/11	04/11	05/11	06/11	07/11	08/11	09/11	10/11	11/11	12/11
2012	01/12	02/12	03/12	04/12	05/12	06/12	07/12	08/12	09/12	10/12	11/12	12/12
2013	01/13	02/13	03/13	04/13	05/13	06/13	07/13	08/13	09/13	10/13	11/13	12/13
2014	01/14	02/14	03/14	04/14	05/14	06/14	07/14	08/14	09/14	10/14	11/14	12/14
2015	01/15	02/15	03/15	04/15	05/15	06/15	07/15	08/15	09/15	10/15	11/15	12/15
2016	01/16	02/16	03/16	04/16	05/16	06/16	07/16	08/16	09/16	10/16	11/16	12/16
2017	01/17	02/17	03/17	04/17	05/17	06/17	07/17	08/17	09/17	10/17	11/17	12/17
2018	01/18	02/18	03/18	04/18	05/18	06/18	07/18	08/18	09/18	10/18	11/18	12/18
2019	01/19	02/19	03/19	04/19	05/19	06/19	07/19	08/19	09/19	10/19	11/19	12/19
2020	01/20	02/20	03/20	04/20	05/20	06/20	07/20	08/20	09/20	10/20	11/20	12/20
2021	01/21	02/21	03/21	04/21	05/21	06/21	07/21	08/21				

- Entries includes following reports
  - EGI FedCloud RC A/R: a report grouping the resource centres belonging to the EGI Federated Cloud
  - EGI RP/RC A/R: reports including the NGIs overall performance and of the RCs individually
  - EGI RP Quality of Support: average response time per NGI
- No more included:
  - EGI RP Top-BDII A/R
- Old reports:
  - List of [underperforming/suspended Resource Centres](#)
  - ROD performance index before 10.2014 can be found [here](#)
  - EGEE project Reports: [January 2008 - April 2010](#)