

# Value

<b>Term</b>	Value
<b>Abbreviation</b>	
<b>Definition</b>	Benefit to a customer and their users delivered by a service  Note: Value should be considered as a composition of the utility (fitness for purpose) and warranty (fitness for use, covering sufficient availability / continuity, capacity / performance and information security) connected to a service.
<b>Source</b>	FitSM-0
<b>Owner</b>	
<b>Last updated</b>	11 Dec 2020